June 26, 2023

Mr. Vitaly Shestakov and Mr. Vijay Agrawal

Satec Ltd. and M.B. Control on behalf of UPPTCL

RE:  **Maintenance Support Services for Grid Protection Alliance, Inc., (GPA) Products**

Dear Mr. Shestakov and Mr. Agrawal:

Per your request, this is a quote for GPA to provide annual support services to UPPTCL for the openPDC. This support contract is valid for any number of instances within an operating environment (such as Substation Level).

The services to be provided by GPA are described in the attached Product Maintenance Sheet.

**Support Services Pricing**

One year of 24-hours x 7-days a week support for the openPDC software license and annual support services is $20,000 USD.

Payment is due within 30 days of the contract signing or start date with an annual cost of $20,000 USD.

GPA has the technical experience and capability to quickly meet UPPTCL’s support needs for these products and to provide enhancements to them as your synchrophasor systems mature.

We look forward to this opportunity to provide support services to UPPTCL. This offer is valid until December 31, 2023. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org.](mailto:clackner@GridProtectionAlliance.org.)

Sincerely,

A picture containing text, wheel, gear

Description automatically generated

Dr. Christoph Lackner

Operating Officer and Lead Engineer

Grid Solutions

Grid Protection Alliance, Inc.