

Fail**Safe**®

enterprise liability

This is a claims first made policy. Please read it carefully and contact your agent or broker if you have any questions. Your policy applies only to claims when:

the wrongful act occurs on or after the applicable Retroactive Date and before the end of the policy period, and

the claim is first made against any of you during the policy period and you use your best efforts to report such claim to us in writing as soon as practicable in accordance with the terms of this policy.

Covered claim expenses and damages within the Retention amount must be paid by you and do not reduce the Limits of Liability. Covered claim expenses and damages above the Retention amount are payable under this policy and reduce the Limits of Liability.

Some provisions in this policy restrict coverage. Read the entire policy carefully to determine rights, duties and what is and what is not covered.

The words "we," "us" and "our" refer to the stock insurance company member of THE HARTFORD shown on the Declarations Page of this policy.

The words "you" and "your" mean any person or entity described under the definition of "you or your" in Section II – Definitions.

All other words and phrases that appear in bold type are defined in Section II – Definitions.

In return for payment of the premium, and subject to all of the terms and conditions of this policy, including those changed, added or deleted by endorsements that **we** issue forming a part of this policy, **we** agree with **you** as follows:

Section I - Coverage

A. Insuring Agreement

We will pay on your behalf money in excess of the Retention that you become legally required to pay as damages and **claim expenses** because of a **claim** caused by a(n):

Professional Liability

1. professional services wrongful act;

Data Privacy and Network Security Liability

- 2. data privacy wrongful act, including the actual or alleged failure to comply with your written and publicly available policies, procedures, and standards for the collection, use and disclosure of nonpublic personal information:
- 3. actual or alleged failure to provide any required notices in connection with any part of a data privacy wrongful
- 4. network wrongful act.

B. Defense

- 1. For all covered **claims** made in the United States of America, its territories and possessions, Puerto Rico or Canada, we have the right and duty to defend you. We have the right to appoint counsel. We may investigate any claim as we deem appropriate.
- 2. For all covered claims made outside the United States of America, its territories and possessions, Puerto Rico or Canada, we have the right but not the duty to defend you, appoint counsel and investigate. If we choose not to defend, appoint counsel and investigate such a claim, the first named insured under our supervision will arrange for investigation and defense of the claim as reasonably appropriate. Subject to the Limits of Liability, we will reimburse the first named insured for paying damages or claim expenses for covered claims.
- 3. The following terms apply to all covered **claims**, wherever they are made:
 - a. You will not settle any claim without our prior written consent, even if the claim is less than the amount of the Retention. We have the right to settle all claims, wherever made, unless we receive a written objection from the first named insured before we agree to a settlement. The first named insured will be notified before we agree to a settlement. If the first named insured objects to a settlement recommended by us and acceptable to the claimant, then our duty to pay will be limited to:
 - (1) the amount of damages for which the claim could have been settled; plus
 - (2) all claim expenses incurred and paid or payable by us or the first named insured at the time we made our recommendation; plus
 - (3) fifty percent (50%) of all covered damages and claim expenses incurred and paid or payable by us or the first named insured after the time we made our recommendation.

If the total of these amounts falls within your Retention, we will have no duty to pay damages and claim expenses on that claim.

In no event will we be obligated to pay more than the remaining applicable Limit of Liability determined under Section V – Limits of Liability and Retention.

In claims where the first named insured has objected to a settlement recommended by us, we have the right to stop defending and paying claim expenses upon tendering control of the defense to you.

- b. We have the right to exercise all of your rights in choosing arbitrators and in conducting all arbitrations.
- c. **Our** right and duty to defend **claims** and to pay or reimburse for **claim expenses** will end when **we** have used up the applicable Limit of Liability by paying **damages** and/or **claim expenses**.
- 4. At our discretion, and with your consent, we may pay early intervention costs incurred to investigate a wrongful act reported to us that may result in a claim. Such costs may be paid during the time between when such wrongful act is reported and the time a claim is made to us, per Section VII Conditions, Duties in the Event of a Wrongful Act or Claim, and will reduce the Limits of Liability. Should such early intervention costs be incurred for what becomes an actual claim, such intervention costs will be deemed claims expenses, and therefore, subject to your Retention obligation.

C. When We Insure

This policy applies to a wrongful act only if all the terms in 1 through 3 below are met:

- 1. the **wrongful act** was committed on or after the applicable Retroactive Date shown in the Declarations and before the end of the **policy period**;
- 2. before the Start Date of this policy shown in the Declarations, no **specified insured** knew of or should have reasonably known of:
 - a. a wrongful act; or
 - b. any fact(s) or circumstance(s)

which could reasonably be expected to result in a claim; and

- the claim because of the wrongful act is:
 - a. first made against any of you during the policy period; and
 - b. reported to **us** in writing by **you** using **your** best efforts to notify **us** as soon as practicable after any **specified insured** becomes aware of it.

All claims arising from the same wrongful act are considered to be one claim.

A **claim** is deemed first made when the earliest of the following occurs:

any of you receive written notice of such claim; or

subject to the Section VII – Conditions, Duties in the Event of Wrongful Act or Claim, **we** receive from **you** or **your** agent written notice of the **wrongful act**, which later results in a **claim**.

A **claim** is deemed reported to **us** when **we** first receive it in writing.

Section II – **Definitions**

- actual income loss means the net profit before taxes that you would have earned or incurred during the period of restoration had there not been a network outage. Actual income loss will be calculated on an hourly basis and limited to the period of restoration.
- business interruption loss means the sum of actual income loss and extra expense resulting from a network outage.

business interruption loss does not include any:

1. contractual liability or the value of, or associated with, any cancelled contract, including but not limited to any sums due pursuant to a contractual provision for liquidated damages, agreed penalties, or similar remedy;

- 2. costs or expenses incurred to update, replace, restore, or improve the **computer system**;
- 3. costs or expenses incurred to identify or remediate vulnerabilities or errors in the **computer system**;
- 4. damages;
- 5. claim expenses;
- 6. other first party expenses; or
- 7. amounts that are uninsurable pursuant to applicable law.
- claim means a written demand received by any of you for damages or injunctive relief. This includes a suit, arbitration or other type of alternative dispute resolution proceeding against any of you. It also includes a request to toll or waive the running of the statute of limitations. It does not include a request by you for reimbursement of first party expenses, nor does it include a data privacy regulation proceeding.
- claim expenses means reasonable expenses incurred by us or by you with our prior written consent investigating and defending a claim.
 - 1. claim expenses also include:
 - a. the cost of bonds to release attachments, but only for bond amounts within the remaining applicable Limit of Liability. **We** do not have to furnish these bonds;
 - b. costs taxed against **you** in the suit. However, these payments do not include attorney's fees or attorney's expense taxed against **you**;
 - c. interest on the full amount of any judgment that accrues before or after entry of the judgment and before we
 have paid, offered to pay or deposited in court the part of the judgment that is within the remaining applicable
 Limit of Liability; and
 - d. actual loss of earnings up to \$1,000 per day for each of **you** that **you** personally incur because of time off from work at **our** request to help **us** investigate or defend a **claim**.
 - 2. **claim expenses** do not include any **first party expenses** or any of **your** overhead expenses or any salaries, wages, fees, or benefits of any **you**.
- computer system(s) means the following, if leased or owned by the named insured, or operated by a third party service provider: computers, input and output devices, network devices and equipment, peripheral devices, storage devices, back-up facilities, mobile devices, and associated computer programs, software and applications, including cloud-based computer programs, software and applications.
- **contract worker agreement** means a signed agreement between the **named insured** and an individual person who is an agent or independent contractor when the agreement provides that:
 - 1. the agent or independent contractor will provide specific enterprise services on behalf of the named insured;
 - 2. the named insured will indemnify the agent or independent contractor for those enterprise services; and
 - 3. the agreement is made before any wrongful act that may give rise to a claim.
- crisis management expenses means reasonable and necessary fees and expenses:
 - 1. charged by a crisis management firm in the performance of crisis management services; and
 - 2. for printing, advertising, mailing of materials, or travel by an **executive officer**, partner, owner, employee, agent of the **named insured**, or the **crisis management firm** as a direct response to a **data privacy wrongful act**.

crisis management expenses do not include any of **your** overhead expenses or any salaries, wages, fees, or benefits of any **you**, nor do they include any amounts that are uninsurable pursuant to applicable law.

- **crisis management firm** means any public relations or law firm hired or appointed by **us** or by **you** to perform **crisis management services** in connection with a **data privacy wrongful act**.
- crisis management services means those services performed by a crisis management firm to minimize potential harm to the named insured arising from a data privacy wrongful act, including:
 - 1. maintaining and restoring public confidence in the named insured;
 - 2. providing advice to the named insured in connection with such data privacy wrongful act;
 - 3. determining the named insured's legal obligations under data privacy laws;
 - 4. providing necessary legal services to the named insured in responding to a data privacy wrongful act; and
 - 5. communicating prior to a **claim** or **data privacy regulatory proceeding** with regulators, consumers, and clients regarding a **data privacy wrongful act**.
- cyber extortion expenses means those reasonable and necessary expenses incurred by the named insured as a result of a cyber extortion threat including cyber extortion payments.

cyber extortion expenses do not include any of **your** overhead expenses or any salaries, wages, fees, or benefits of any **you**, nor do they include any amounts that are uninsurable pursuant to applicable law.

- **cyber extortion payments** means necessary monetary amounts paid by the **named insured** to a party who is not insured under this policy and whom the **named insured** believes to be responsible for the **cyber extortion threat**.
- **cyber extortion threat** means any credible threat by a person or organization against the **named insured** to:
 - 1. cause a **network intrusion**;
 - 2. alter, damage, encrypt, render inaccessible, or continue to render inaccessible any computer program, software or electronic data that is stored within the **computer system**;
 - 3. release, disseminate, destroy, or use **nonpublic personal information** obtained from the **computer system** through a **network intrusion**; or
 - 4. release, disseminate, destroy, or use third party corporate confidential information.

The foregoing notwithstanding, any such threat will not constitute a **cyber extortion threat** unless, prior to the surrendering of property or other consideration as payment by or on behalf of the **named insured**, the **named insured** conducts a reasonable investigation and determines that such threat is technologically credible.

All **cyber extortion threats** that are logically or causally connected by common facts, circumstances, situations, events, transactions and/or decisions are considered one **cyber extortion threat** occurring on the earliest date such **cyber extortion threat** was first made.

- cyber investigation expenses means those reasonable and necessary expenses incurred by the named insured to:
 - 1. conduct an investigation of the **computer system** by a third party to determine the source or cause of a **data privacy wrongful act** or **network intrusion**; and
 - 2. retain the services of a PCI Forensic Investigator to comply with the terms of the **named insured's payment card agreement**.

cyber investigation expenses do not include any of **your** overhead expenses or any salaries, wages, fees, or benefits of any **you**, nor do they include any amounts that are uninsurable pursuant to applicable law.

damages means a money award, judgment or settlement that **you** become legally required to pay, including punitive, exemplary and multiplied damages where insurable by law.

damages do not include:

- 1. any kind of: refund, rebate, redemption coupon, offset, return or credit that has been paid to or by any of **you**, or that is owed to or by any of **you**; examples include but are not limited to any of the following: any licensing fee or other fee, royalty, subscription or access charge, or other charge;
- 2. disgorgement of profits or any money or credits that represent any gain, profit or advantage to which any of **you** are not legally entitled;
- 3. your cost to comply with any non-money or injunctive relief;
- 4. cost or expense to recall, upgrade, replace, repair, correct, complete or re-perform **enterprise services**, in whole or part, by:
 - a. any of you; or
 - b. another party if any of **you** had the opportunity to recall, upgrade, replace, repair, correct, complete or re-perform **enterprise services**;
- 5. any criminal: fine or penalty;
- 6. any payment any of **you** make without **our** prior written consent;
- 7. the purchase or contract price for your enterprise services; or
- 8. any first party expenses or any of your overhead expenses or any salaries, wages, fees, or benefits of any you.

In accordance with the foregoing, insurable punitive, exemplary and multiplied damages will be covered based upon the law of the most favorable of the following jurisdictions to **you**:

- a. where the punitive, exemplary or multiplied damages are imposed or awarded;
- b. where the **claim** resulting in punitive, exemplary, or multiplied damages occurred;
- c. where the wrongful act giving rise to a claim that resulted in punitive, exemplary, or multiplied damages occurred;
- d. where the **named insured** against whom punitive, exemplary, or multiplied damages are imposed or awarded is incorporated, resides or has their principal place of business; or
- e. where **we** are incorporated or have **our** principal place of business.
- data privacy laws means any local, state, federal or foreign laws, statutes and regulations governing the collection, control, confidentiality, sharing, or use of nonpublic personal information. Data privacy laws include but are not limited to:
 - 1. Health Insurance Portability and Accountability Act of 1996 (Public Law 104-191) (HIPAA);
 - Health Insurance Technology for Economic and Clinical Health Act of 2009 (HITECH);
 - 3. Gramm-Leach-Bliley Act of 1999, also known as, the Financial Services Modernization Act of 1999;
 - 4. The Family Educational Rights and Privacy Act ("FERPA");
 - 5. Children's Online Privacy Protection Act of 1998 ("COPPA");
 - 6. Section 5(a) of the Federal Trade Commission Act but solely for alleged unfair and deceptive acts or practices resulting in a data privacy wrongful act or network wrongful act; or

- 7. State privacy protection and breach notification laws, including but not limited to the California Database Protection and breach notification laws, including but not limited to the California Database Protection Act of 2003 (Cal. SB 1386) and California A.B. 1950.
- data privacy regulatory expenses means:
 - 1. reasonable and necessary legal fees and expenses incurred by the **named insured** in the defense of a **data privacy regulation proceeding**;
 - 2. fines or penalties assessed in connection with a data privacy regulation proceeding; and
 - 3. amounts which the **named insured** is legally obligated to deposit in a fund as equitable relief, including consumer redress funds, due to a settlement or adverse judgment in a **data privacy regulation proceeding**.

data privacy regulatory expenses do not include any of your overhead expenses or any salaries, wages, fees, or benefits of any you, nor do they include any amounts that are uninsurable pursuant to applicable law.

- data privacy regulation proceeding means a civil, administrative or regulatory proceeding against, or a civil investigation of, a named insured by a governmental agency commenced by an investigative demand or similar request for information or by a complaint or similar pleading, alleging violation of any data privacy law as a result of a data privacy wrongful act or a network wrongful act.
- data privacy wrongful act means any act, error or omission by you or a rogue employee that results in:
 - 1. the improper collection, control, disclosure or use of **nonpublic personal information**;
 - 2. a violation by the named insured of a data privacy law; or
 - 3. the improper disclosure or use of third party corporate confidential information.
- data restoration expenses means the actual, reasonable, and necessary expenses incurred by you to restore, replace or recover a computer program, software, application or other electronic data that is altered, destroyed, stolen, impaired or erased as a result of a network intrusion.

If **you** determine that such computer program, software, application or other electronic data cannot be reasonably restored, replaced or recovered, then **data restoration expenses** means only the reasonable and necessary costs incurred by **you** to reach this determination.

data restoration expenses do not include costs or expenses incurred to:

- 1. identify or remediate any errors or vulnerabilities or to update, restore, replace, upgrade, maintain, or improve any computer system;
- 2. duplicate the research that led to the development of the **named insured's** computer program, software, application, other electronic data or any proprietary or confidential information or intellectual property; or
- 3. develop or purchase any computer program, software, application or other electronic data.

Nor do data restoration expenses include:

- a. the economic or market value of any **computer system**, computer program, software, application or other electronic data;
- b. any amounts that are uninsurable pursuant to applicable law; or
- c. any of your overhead expenses or any salaries, wages, fees, or benefits of any you.
- denial of service attack means a malicious attempt by a third party to restrict or prevent access to the internet, or computer program, software or application within the computer system.

- enterprise services means the tangible and intangible work product and services you provide to others for a fee or other remuneration. Enterprise services include, but are not limited to, technology services. Enterprise services expressly do not include any violations of law, rule or regulations related to one's status as, or any performance or failure to perform services as an accountant, architect, civil or structural engineer, dental or medical health care professional, insurance agent or broker, lawyer, mortgage broker or banker, real estate agent or broker, or surveyor.
- executive officer means a director or officer in a position created by your charter, constitution, by-laws or any other similar governing document.
- extra expense means actual, reasonable and necessary expenses incurred by you to reduce, minimize, or stop a network outage, but only to the extent such expenses are in excess of the your normal operating expenses, including but not limited to, any of your overhead expenses or any salaries, wages, fees, or benefits of any of you.
- first named insured means the named insured first listed in item 1 of the Declarations.
- first party expenses means the following expenses incurred by the named insured:
 - 1. business interruption loss;
 - crisis management expenses;
 - cyber extortion expenses;
 - 4 cyber investigation expenses;
 - 5. data privacy regulatory expenses;
 - data restoration expenses;
 - 7. notification and identity protection expenses; and
 - 8. pci expenses.
- interrelated wrongful act means multiple wrongful acts that are logically or causally connected by common facts, circumstances, situations, events, transactions and/or decisions. Interrelated wrongful acts that occur before the end of the last technology errors and omissions/liability policy issued by an insurance company member of The Hartford are considered one wrongful act occurring on the date the earliest such wrongful act is committed. An interrelated wrongful act is subject to the Each Wrongful Act Limit.
- named insured means:
 - 1. the persons or entities listed in item 1 of the Declarations; and
 - 2. any subsidiary.
- network intrusion means the gaining of access to or use of the computer system by an unauthorized person, or by an authorized person in an unauthorized manner, including but not limited to the transmission of malicious code to or participation in a denial of service attack against computer systems that are not owned, operated or controlled by you.

All **network intrusions** that are logically or causally connected by common facts, circumstances, situations, events, transactions and/or decisions are considered one **network intrusion** occurring on the earliest date such **network intrusion** first occurred.

network outage means the actual and measurable failure, interruption, degradation, suspension or delay in service or the failure of the computer system directly resulting from a network intrusion or a denial of service attack.

All **network outages** that are logically or causally connected by common facts, circumstances, situations, events, transactions and/or decisions are considered one **network outage** occurring on the earliest date such **network outage** first occurred.

network wrongful act means any act, error or omission by you, a rogue employee, or a third party service provider, which results in a network intrusion.

nonpublic personal information means:

- 1. a natural person's name; address; unpublished telephone number; social security number; driver's license or state identification number; credit, debit or other financial account number; medical information; education records; username; passwords or personal identification numbers; website cookies; geolocation data; or any other information that would allow access to the natural person's financial or medical account; or
- 2. any other information of a natural person that is designated as private or confidential by any local, state, federal or foreign laws, statutes or regulations.

Notwithstanding the foregoing, nonpublic personal information does not include information that is lawfully available to the general public.

- notification and identity protection expenses means reasonable and necessary expenses incurred by you to:
 - 1. notify individuals, customers or clients of a data privacy wrongful act in compliance with a data privacy law;
 - 2. voluntarily notify individuals, customers and clients of a data privacy wrongful act;
 - 3. establish call center services to answer calls following notification of a data privacy wrongful act; and
 - 4. provide credit monitoring; identity monitoring; medical identity monitoring; account monitoring; fraud detection and alerts; identity theft insurance; and identity protection or restoration services to individuals in response to a **data privacy wrongful act**.

notification and identity protection expenses do not include any of **your** overhead expenses or any salaries, wages, fees, or benefits of any **you**, nor do they include any amounts that are uninsurable pursuant to applicable law.

- **payment card agreement** means a contract between **you** and a financial institution, payment card company, payment card processor, or merchant that establishes the terms and conditions for accepting and processing payment cards.
- pci expenses means the monetary fines, expenses, assessments, or fraud reimbursements that you are legally obligated to pay or incur under the terms of a payment card agreement as a result of a data privacy wrongful act or a network wrongful act.

pci expenses do not include: any of **your** overhead expenses or any salaries, wages, fees, or benefits of any **you**; any charge backs, interchange fees, service charges, cost or expenses for system improvements, or any other costs or expenses related thereto; or any amounts that are uninsurable pursuant to applicable law.

period of restoration means the period of time that begins with the date and time of the network outage after application of the waiting period set forth on the Declarations and ends on the date and time the computer system is or could have been restored to substantially the level of operation that had existed prior to the network outage. The foregoing notwithstanding, in no event shall the period of restoration exceed the number of days set forth in the Declarations.

personal injury means:

- 1. any form of defamation or disparagement causing harm to the character, reputation or feelings of any person, entity, product or service, including but not limited to libel, slander, product or service disparagement, trade libel, infliction of emotional distress, outrage or outrageous conduct;
- 2. any form of invasion, infringement or interference with rights of publicity or privacy, including but not limited to false light, public disclosure of private facts, intrusion and commercial appropriation of name or likeness;
- 3. wrongful entry or eviction, trespass, eavesdropping or other invasion of the right of private occupancy; and
- 4. malicious prosecution or false: arrest, detention or imprisonment.

- policy period means the time beginning with the Start Date shown in the Declarations and ending with the earlier of:
 - 1. the date of termination or cancellation; or
 - 2. the End Date shown in the Declarations.
- pollutants means any solid, liquid, gaseous or thermal irritant or contaminant, including smoke, vapor, soot, fumes, acids, alkalis, chemicals, odors, noise, lead, oil or oil product, radiation, and waste. Waste includes materials to be recycled, reconditioned or reclaimed. Pollutants also means any substance located anywhere in the world identified on a list of hazardous substances issued by any federal agency (including, nonexclusively, the Environmental Protection Agency) or any state, county, municipality or locality or counterpart thereof, or any foreign equivalent thereof.
- professional services wrongful act means the following when actually or allegedly committed by you, a rogue employee, or on your behalf:
 - 1. an error, unintentional omission, or negligent act in your performance of enterprise services;
 - 2. a breach of warranties or representations about the fitness, quality, suitability, performance or use of **your enterprise** services:
 - 3. the failure of your enterprise services to perform the function or serve the purpose intended; and
 - 4. a security wrongful act in your performance of enterprise services.
- rogue employee means any past or present employee of any named insured who acts or acted outside the scope
 of his or her employment to intentionally cause a wrongful act. Rogue Employee does not include any specified
 insured.
- security wrongful act:
 - 1. failure to prevent:
 - a denial of service;
 - b. disruption of service;
 - c. unauthorized access to, unauthorized use of, repudiation of access to, tampering with or introduction of malicious code into: firmware, data, software, systems or networks;
 - d. identity theft or disclosure of nonpublic personal information; or
 - e. disclosure of third party corporate confidential information; and
 - 2. the improper collection, control, or use of **nonpublic personal information**.
- specified insured means:
 - 1. any named insured including the spouse and/or domestic partner of a named insured that is an individual;
 - 2. any past or present partner, **executive officer**, or any individual in an equivalent position of a **named insured**, including but not limited to individuals that hold management positions similar to an **executive officer** for any **named insured** that does not have a charter, constitution, by-laws or any other similar governing document;
 - 3. any individual responsible for the insurance, legal, or financial matters of the **named insured** including but not limited to General Counsel, Risk Manager, or Insurance Manager of the **named insured**;
 - 4. any member of the named insured that could be afforded coverage under this policy; or

5. the executors, administrators or legal representatives of 1, 2, 3, or 4 listed above in the event of a death, incapacitation or bankruptcy of 1, 2, 3 or 4 listed above; but this only applies while performing their duties as such.

specified insured does not include any rogue employee.

- **subsidiary** means any corporation of which the **first named insured** owns, directly or indirectly, more than fifty percent (50%) of the issued and outstanding voting stock. The stock must be owned by the **first named insured** on the Start Date shown in the Declarations of this policy.
 - 1. **Subsidiary** also includes any corporation which becomes a **subsidiary** during the **policy period**, provided that as soon as practical, but no later than within ninety (90) days of its becoming a **subsidiary**, **you** have:
 - a. provided **us** with full details of the new **subsidiary** including a completed and signed **subsidiary** application and any other underwriting information **we** may require;
 - b. agreed to and paid any additional premium related to the subsidiary; and
 - c. agreed to any change in the terms and conditions of this policy required by **us** relating to the new **subsidiary**.
 - This policy does not apply to any claim or first party expense arising from or involving a subsidiary for any wrongful
 act, cyber extortion threat, network intrusion, or network outage that was committed when the first named
 insured did not own directly or indirectly more than fifty percent (50%) of the issued and outstanding voting stock
 of the subsidiary.
- **technology services** means the following services performed for others for a fee or remuneration:
 - 1. consulting, analysis, design, installation, training, maintenance, support and repair of or on: software, wireless applications, firmware, shareware, networks, systems, hardware, devices or components;
 - 2. integration of systems;
 - 3. processing of, management of, mining or warehousing of data;
 - 4. administration, management, operation or hosting of: another party's systems, technology or computer facilities;
 - 5. website development; website hosting;
 - 6. internet access services; intranet, extranet or electronic information connectivity services; software application connectivity services;
 - 7. manufacture, sale, licensing, distribution, or marketing of: software, wireless applications, firmware, shareware, networks, systems, hardware, devices or components;
 - 8. design and development of: code, software or programming;
 - 9. providing software application: services, rental or leasing;
 - 10. screening, selection, recruitment or placement of candidates for temporary or permanent employment by others as information technology professionals;
 - 11. telecommunication services;
 - 12. telecommunication products; and
 - 13. web related software and connectivity services performed for others.
- telecommunication products means computer hardware, firmware and/or software products, electronic equipment or devices manufactured, sold, handled, distributed or disposed of by you which are specifically designed or intended for use in telecommunication systems or your telecommunication services.

- **telecommunication services** means the following services performed for others:
 - 1. telephone services including competitive access provider, dial tone access, digital subscriber line (DSL), incumbent/ local exchange carrier, facsimile, integrated services digital network (ISDN), interconnection, local, long distance, reseller, switching, and 911 emergency services;
 - means call conferencing, call forwarding, call identification, call return, call waiting, calling card, directory assistance, repeat dialing, speed dial, toll free, video conferencing, voice messaging services;
 - 3. cellular and wireless communication services including paging and ground based satellite communication services;
 - 4. provision of cable television services; and
 - 5. telecommunication consulting services.
- temporary worker means a person who is provided to you by a third party for a specific time period to support or increase your work force in special situations. Such situations may include employee absences, temporary skill shortages and seasonal workloads. A temporary worker is not an employee of yours.
- third party corporate confidential information means third party corporate information provided to you and protected under a nondisclosure agreement or confidentiality provision of a contract entered into by the named insured with the owner of the third party corporate information.
- third party service provider means an independent contractor operating on behalf of the named insured pursuant to a written contract or agreement with the named insured but only if such independent contractor is acting within the scope of the terms of the written contract or agreement for the benefit of the named insured.
- wrongful act means the following:
 - 1. data privacy wrongful act;
 - 2. network wrongful act;
 - professional services wrongful act; and
 - 4. security wrongful act.

Wrongful act also includes an interrelated wrongful act. Wrongful act includes any of the foregoing when caused by the acts of a rogue employee.

- you or your mean, individually and collectively:
 - 1. any **named insured**;
 - 2. any past or present partner, executive officer, or any individual in an equivalent position of a named insured, including but not limited to individuals that hold management positions similar to an executive officer for any named insured that does not have a charter, constitution, by-laws or any other similar governing document, but only while performing their duties as such;
 - 3. any past or present employee of the named insured but only while performing their duties as such; employee does not include a temporary worker;
 - 4. any individual person who is an agent or independent contractor but only while acting within the scope of his or her contract worker agreement with the named insured;
 - 5. a client that the **named insured** is required, in a written contract to perform **enterprise services**, to add as an additional insured under this policy. But the client is insured under this policy only if:
 - a. the wrongful acts were committed by the named insured in the named insured's performance of enterprise services:

- b. the written contract is entered before the wrongful act giving rise to the claim is committed; and
- there are no allegations of independent misconduct by the client.
- 6. any member or stockholder of the named insured; but this only applies with respect to their liability as a member or stockholder; or
- 7. the executors, administrators or legal representatives of each of you listed in items 1 through 6 above in the event of your death, incapacity or bankruptcy; but this only applies while performing their duties as such.

Section III - Exclusions

- A. We will not pay damages, first party expenses, or claim expenses or defend any of you for any wrongful act or claim arising out of or in any way related to any actual or alleged:
 - 1. bodily injury, sickness, disease or death sustained by a person; or mental anguish, emotional distress, mental injury, fright or shock when they result in or from bodily injury, sickness, disease or death;
 - 2. physical damage to or physical loss of tangible property and any resulting loss, corruption or destruction of data or information, including all resulting loss of use of that property, data or information. However, this exclusion will not apply to:
 - a. the loss, corruption or destruction of data or information when the tangible property on which the data or information is or was kept is not physically damaged or physically lost; and
 - b. that portion of a claim due to a data privacy wrongful act as a result of the loss of the named insured's leased or owned computer hardware, including mobile, networked, and data storage equipment;
 - 3. obligation which any of you may have to pay under any workers' compensation act, employer's liability law, unemployment compensation law, disability benefits law, or any similar law; or any foreign equivalent;
 - 4. disruption of, surge in, fluctuation in or loss of: power, connectivity or communications. However, this exclusion will not apply to any of the foregoing when directly caused by a wrongful act committed by any of you;
 - 5. withdrawal or recall of all or part of **enterprise services** from the marketplace. However, this exclusion will not apply to claims by third parties for the loss of use resulting from withdrawal or recall of enterprise services due to a wrongful act committed by any of you;
 - 6. cost: overruns, guarantees, estimates or estimates being exceeded;
 - 7. false, deceptive, fraudulent, intentionally misleading or misrepresenting statements in advertising;
 - sweepstakes, lotteries or other games of chance; or contests;
 - 9. price fixing, or any other violation of: any securities, antitrust or restraint of trade laws, the Racketeer Influenced and Corrupt Organizations Act; any similar law; or any foreign equivalent;
 - 10. Section 616 of the Fair Credit Reporting Act; any actual or alleged violation of Section 605(g) of the Fair Credit Reporting Act;
 - 11. false, deceptive, or unfair business or trade practices; unfair competition; or violation of consumer protection laws, any similar law, or any foreign equivalent. However, this exclusion will not apply to that portion of a claim alleging the violation of a data privacy law;
 - 12. violation or misuse of any intellectual property right, including but not limited to:
 - a. infringement or dilution of: title, slogan, trademark, trade name, trade dress, service mark or service name;
 - b. infringement of copyright, plagiarism or misappropriation of ideas;

- c. piracy;
- d. patent infringement or patent misuse; or
- e. misuse, misappropriation or theft of trade secrets;

13. personal injury;

- 14. tortious interference with the contractual relationships of others;
- 15. discrimination, harassment or misconduct by any of **you** because of or relating to: race, creed, color, age, gender, sex, sexual preference or orientation, national origin, religion, disability, handicap, health condition, marital status, or any other class protected under federal, state, local or other law; or any similar law in a jurisdiction outside the United States of America:
- 16. acts or omissions by any of **you** regarding:
 - a. refusal to employ;
 - b. termination of a person's employment;
 - c. employment-related practices, policies, acts or omissions; these include but are not limited to coercion, demotion, evaluation, re-assignment, discipline, defamation, harassment, humiliation or discrimination; or
 - d. breach of fiduciary duty or other responsibility in connection with any employee benefit or pension plan; this includes but is not limited to violation of the duty or responsibility imposed on fiduciaries by the Employee Retirement Income Security Act of 1974 (ERISA) or any changes to that law; any similar law; or any foreign equivalent;
- 17. or threatened discharge, dispersal, seepage, migration, release or escape of **pollutants** or any loss, cost or expense arising out of any:
 - a. request, demand, order or statutory or regulatory requirement that any of **you** or others test for, monitor, clean up, remove, contain, treat, detoxify or neutralize, or in any way respond to or assess the effects of **pollutants**; or
 - b. **claim** or suit by or on behalf of a governmental authority for **damages** because of testing for, monitoring, cleaning up, removing, containing, treating, detoxifying or neutralizing, or in any way responding to, or assessing the effects of **pollutants**; or
- 18. electromagnetic radiation, including but not limited to magnetic energy, waves, fields, or forces.
- B. We will not pay damages or claim expenses or defend any of you for any claim made by or on behalf of:
 - 1. any of **you**; however, this exclusion will not apply to **claims** made:
 - a. by any of **you** described in items 3, 4 or 5 of the definition of **you** when the **claim** is made in their capacity as a client as a result of **enterprise services** performed by the **named insured** on their behalf; or
 - b. against the **named insured** by any of **you** described in items 3 or 4 of the definition of **you** when the **claim** is the result of the **named insured's** failure to prevent identity theft or disclosure of **nonpublic personal information**.
 - 2. any entity which is a parent, affiliate, **subsidiary**, joint venturer, co-venturer or other entity in which any of **you** owns an interest or is a partner, director, officer, sole proprietor, trustee or employee;
 - 3. any entity affiliated with any of **you** through any common ownership or control;
 - 4. any entity directly or indirectly controlled, operated or managed by any of you; or

5. any federal, state or local government body, subdivision or agency; any regulatory or licensing agency or bureau; or any foreign equivalent. However, this exclusion will not apply when the **claim** is made in their capacity as a client as a result of **enterprise services** performed by the **named insured** on their behalf.

For the purposes of exclusions B.2 through 4 above, the words "owns," "ownership or control" and "controlled" mean ten percent (10%) or more ownership of a publicly-held corporation or thirty percent (30%) or more ownership of a privately-held corporation, or ten percent (10%) or more of any other type of entity.

- C. We will not pay damages, first party expenses, or claim expenses for any wrongful act, cyber extortion threat, network intrusion, network outage, or claim arising out of or in any way related to any:
 - 1. dishonest, fraudulent, criminal or intentional wrongful act or omission by any of you; or
 - 2. material defect or bug known by any of you that could reasonably be expected to cause harm;

when such act or knowledge is established by your admission or final adjudication by a jury, court or arbitrator.

However, exclusions C.1 and 2 above do not apply to any of **you** who did not commit, acquiesce in, or remain passive after learning of the actions giving rise to the **claim**. For purposes of this exclusion, the knowledge, action or inaction of any **executive officer**, partner, or any individual in an equivalent position of a **named insured**, including any individual that holds a management position similar to an **executive officer** for **named insureds** that do not have a charter, constitution, by-laws or any other similar governing document, will be imputed to the applicable **named insured**.

D. We will not pay damages, first party expenses, or claim expenses or defend any of you for any claim arising out of or in any way related to any actual or alleged wrongful act, cyber extortion threat, network intrusion, network outage, or claim that has been reported under any other policy, issued by any entity, when the inception date of that other policy preceded the Start Date of this policy.

Section IV - Nuclear Energy Liability Exclusion

- A. We will not pay damages, first party expense, or claim expenses or defend any of you for any wrongful act or claim arising out of or in any way related to any:
 - 1. actual, alleged or threatened discharge, dispersal, release or escape of nuclear material, nuclear waste or radiation; or
 - 2. direction, request or voluntary decision to test for, abate, monitor, clean up, remove, contain, treat, detoxify or neutralize, nuclear material, nuclear waste or radiation.

Section V – Limits Of Liability And Retention

A. Limits of Liability

1. Each Wrongful Act Limit

Subject to A.2 below, the Each **Wrongful Act** Limit stated in item 4 of the Declarations is the most **we** will pay for any combination of **claim expenses** and **damages** for the total of all **claims** made during the **policy period**, including any applicable Extended Reporting Period, arising from one **wrongful act**, regardless of the number of:

- a. you this policy covers;
- b. claims that are made; or
- c. persons or entities making claims.

An interrelated wrongful act is subject to the Each Wrongful Act Limit.

2. Aggregate Limit

The Aggregate Limit stated in item 4 of the Declarations is the most we will pay for any combination of claim expenses and damages for the total of all claims made during the policy period, including any applicable Extended Reporting Period, regardless of the number of:

- a. you this policy covers;
- b. claims that are made;
- c. persons or entities making claims; or
- d. wrongful act that are committed.

B. Retention for Each Wrongful Act

The Retention stated in item 5 of the Declarations is the amount of money you must pay for covered damages and/ or claim expenses for each wrongful act before this policy will begin to pay. You may not insure the Retention. The Retention will not be reduced by the payment of any deductible amount or any amount retained by any of you under any other policy of insurance; and the Retention will not be reduced by any payment made on your behalf by another person or entity. The Retention will not reduce the Limits of Liability.

You will pay the full amount of the Retention for each wrongful act to appropriate parties as directed by us. If we advance any such payments, you will reimburse us within thirty (30) days of our written demand. If you fail to make direct payments or to reimburse us as described above, all of you against whom the claim has been made and the named insured are individually and collectively responsible for paying us back for any advance payments we have made and for interest, attorney's fees and costs associated with our collection of the money.

Section VI – Extended Reporting Periods

A. Terms Applicable to Both Types of Extended Reporting Period

An Extended Reporting Period changes the time within which a claim may be made against you and still be reported by you, and considered by us, for coverage in accordance with the terms of this policy. This policy has two types of Extended Reporting Periods: the Basic Extended Reporting Period and the Optional Extended Reporting Period. Both the Basic Extended Reporting Period and the Optional Extended Reporting Period:

- 1. provide coverage for claims that are first made against you during such applicable Extended Reporting Period, but:
 - a. we will not pay damages or claim expenses or defend any of you for any wrongful act or claim arising out of or in any way related to any actual or alleged wrongful act that is committed during an Extended Reporting Period; and
 - b. only if, there is no other insurance for the claim;
- 2. do not extend the **policy period** or add to the scope of coverage provided as of the end of the **policy period**;
- 3. do not reinstate or increase the Limits of Liability. The Limits of Liability for any Extended Reporting Period will be a part of, and not in addition to, the Limits of Liability listed in the Declarations for the **policy period**;
- 4. run concurrently (if the Optional Extended Reporting Period is purchased); and
- 5. are not renewable.

B. Basic Extended Reporting Period

We will automatically provide a Basic Extended Reporting Period if this policy is:

1. cancelled;

- 2. non-renewed; or
- 3. renewed by us with insurance that does not apply on a claims made or claims made and reported basis.

The Basic Extended Reporting Period begins with the end of the policy period and lasts for ninety (90) days.

C. Optional Extended Reporting Period

- 1. For an additional premium, **we** will offer an Optional Extended Reporting Period endorsement, unless this policy is cancelled for non-payment of premium or Retention or for **your** failure to comply with policy provisions.
- 2. If the Optional Extended Reporting Period endorsement is purchased, the Optional Extended Reporting Period begins with the end of the **policy period** and lasts for the period of time stated in the endorsement.
- 3. Optional Extended Reporting Period coverage is available only if:
 - a. the **first named insured** has paid all premiums and Retentions due for this policy at the time the **first named insured** requests an Optional Extended Reporting Period endorsement;
 - b. **we** receive the **first named insured's** written request for it within thirty (30) days after the end of the **policy period**;
 - c. the **first named insured** gives **us** written acceptance of **our** offer within fifteen (15) days of the day that **we** make **our** offer; and
 - d. **we** receive payment in full for the Optional Extended Reporting Period within thirty (30) days of the **first named insured's** acceptance of **our** offer.
- 4. Once in effect, the Optional Extended Reporting Period cannot be cancelled. **We** need not return any part of the premium paid for any reason whatsoever.
- 5. Premium for the Optional Extended Reporting Period will be determined by taking into account the following:
 - a. the exposures insured;
 - b. previous types and amounts of insurance;
 - c. Limits of Liability available under this policy for future payment of wrongful acts and claim expenses; and
 - d. other related factors.

12/31/22

Section VII - Conditions

A. Territory

This policy applies to wrongful acts, cyber extortion threats, network intrusions, and denial of service attacks committed anywhere in the universe; except this policy does not apply when the claim is made, or the first party expenses are incurred, in a country against which the United States government has imposed trade sanctions, embargoes, or any similar regulations that prohibit the transaction of business with or within such countries at the time the claim is made or the first party expenses are incurred.

B. Currency

The currency of this policy is United States of America dollars. If **damages**, **first party expenses**, or **claim expenses** are paid in a currency other than United States dollars, payment will be considered to have been made in United States dollars at the rate of exchange that was used for the payment. If no actual currency exchange was made, then the rate of exchange will be the rate published in <u>The Wall Street Journal</u> on the day following the date that payment was made.

C. Bankruptcy

Bankruptcy or insolvency of **you** or of **your** estate will not relieve **us** of **our** obligations under this policy.

D. Cancellation

- 1. The **first named insured** may cancel this policy by mailing or delivering to **us** advance written notice of cancellation.
- 2. We may cancel this policy by mailing to the first named insured written notice of cancellation at least:
 - a. ten (10) days before the cancellation is effective, if we cancel for non-payment of any premium when due; or
 - b. sixty (60) days before the cancellation is effective, if we cancel for any other reason.
- 3. We will mail our notice to the address shown in the Declarations for the named insured.
- 4. Notice of cancellation by **us** will state when the cancellation is effective. The **policy period** will end on that date.
- 5. If this policy is cancelled, **we** will send the **first named insured** any premium refund due. If **we** cancel, the refund will be the pro-rata unearned premium. If the **first named insured** cancels, **we** will compute the return premium at ninety percent (90%) of the pro-rata unearned premium.
- 6. Proof of mailing will be sufficient proof of notice.
- 7. Premium adjustment may be made either at the time cancellation is effected or as soon as practicable after cancellation becomes effective. But payment or tender of unearned premium is not a condition of cancellation.

E. When We Do Not Renew

- 1. If we decide not to renew this policy, we will mail written notice of non-renewal to the first named insured. We will mail the notice at least sixty (60) days before the policy period ends.
- 2. **We** will mail it to the address shown in the Declarations for the **named insured**. Proof of mailing will be sufficient proof of notice.
- 3. If **we** offer to renew this policy on the same or different terms and the **first named insured** does not accept **our** offer during the current **policy period**, this policy will expire at the end of the **policy period**.
- 4. If there is an inconsistency between the terms and conditions regarding the nonrenewal of this policy stated in a state amendatory endorsement attached to this policy and the terms and conditions of this **When We Do Not Renew** provision, **we** will apply those terms and conditions that are more favorable to **you**, where permitted by law.

F. Entire Agreement

This policy contains all the agreements between **you** and **us** concerning this insurance.

G. Changes

The **first named insured** is authorized by **you** to agree with **us** on all changes in the terms and conditions of this policy. This policy can only be changed by an endorsement that is issued by **us**.

H. Duties in the Event of Wrongful Act or Claim

- 1. The **named insured** must notify **us** in writing as soon as practicable of a **wrongful act** or circumstance that may result in a **claim** under this policy. This requirement applies only when the **wrongful act** is known to:
 - a. any person who is a named insured;

- b. any partner, executive officer, or any individual in an equivalent position of a named insured, including but not limited to individuals that hold management positions similar to an executive officer for any named insured that does not have a charter, constitution, by-laws or any other similar governing document; or
- c. any individual responsible for the insurance, legal, or financial matters of the named insured including but not limited to General Counsel, Risk Manager, or Insurance Manager of the named insured.
- 2. If during the policy period any of you first become aware of a wrongful act to which this policy applies which may result in a claim under this policy and give us written notice within the policy period of:
 - a. the specific wrongful act, the date of the wrongful act and the name of the potential claimant;
 - b. the damages which have or may result from the wrongful act; and
 - c. the circumstances by which you first became aware of the wrongful act;

then any claim first made arising out of the wrongful act will be deemed to have been made on the date we received written notice and therefore subject to items 3 and 4 below.

All notices or correspondence regarding wrongful acts or claims must be sent to the address(es) or facsimile(s) indicated by endorsement to this policy.

- 3. If a claim is made against any of you, as soon as any specified insured knows of such a claim, you must:
 - a. immediately record the specifics of the **claim** and the date received;
 - b. immediately send us copies of all demands, notices, summonses and legal papers received in connection with the claim:
 - c. authorize **us** to obtain records and other information;
 - d. cooperate with us in the investigation, settlement, and defense of the claim; and
 - e. assist us, upon our request, in enforcing any right against any person or entity that may be liable to you or the claimant because of damages to which this policy may also apply.
- 4. None of you will, except at your own cost, make a payment, assume any obligation, or incur any cost without our prior written consent.

Legal Action Against Us

No person or entity has a right under this policy:

- 1. to join **us** as a party or bring **us** into a suit asking for **damages** from **you**; or
- 2. to sue us under this policy

unless all of its terms and conditions have been fully complied with.

A person or entity may sue us to recover on an agreed settlement or on a final judgment against you obtained after an actual trial or other binding adjudication. But we will not be liable for claim expenses or damages that are not payable under the terms and conditions of this policy or that are more than the applicable Limit of Liability.

An agreed settlement means a settlement that we agree to in writing.

J. Mergers, Consolidations or Acquisitions

- 1. If, after the Start Date of this policy shown in the Declarations, the **named insured**:
 - a. merges or consolidates with another entity; or

b. acquires more than fifty percent (50%) of the assets of another entity,

and the named insured is the surviving entity, the entity merged or consolidated with or acquired by the named insured will be afforded coverage under this policy as a named insured for a period of ninety (90) days or until the expiration of this policy, whichever is less.

- 2. We may endorse this policy to provide coverage beyond the period of time indicated in item 1 above if, within ninety (90) days of the merger, consolidation or acquisition transaction, **you** have:
 - a. provided us with full details of the transaction and any other additional underwriting information that we may require;
 - b. agreed to any amendment of the terms and conditions of this policy by endorsement issued by us relating to such transaction; and
 - c. agreed to and paid any additional premium for the endorsement related to such transaction.
- 3. This policy does not apply to any claim or first party expenses arising from or involving an entity that is merged or consolidated with or acquired by the named insured for any wrongful act, cyber extortion threat, network intrusion, or network outage that was committed when the first named insured did not own directly or indirectly more than fifty percent (50%) of the issued and outstanding voting stock of the entity.
- 4. The applicable retroactive date for an entity that was merged or consolidated with or acquired by the **named insured** will be the date of the merger, consolidation or acquisition by the named insured. We may endorse this policy to provide a different applicable retroactive date for the merged or consolidated with or acquired entity, if applicable information is provided to demonstrate similar coverage has been continuously maintained by the entity.
- 5. If after the Start Date of this policy shown in the Declarations:
 - a. the first named insured merges or consolidates with another entity and the named insured is not the surviving entity; or
 - b. more than 50% of the securities representing the right to vote for the first named insured's board of directors or managers is acquired by another person or entity, group of persons or entities, or persons and entities acting in concert:

then coverage shall continue under this policy and any renewal or replacement hereof but only for wrongful acts occurring prior to any such transaction. The first named insured shall give us written notice and full, written details of such transaction as soon as practicable (but, in all cases, within ninety (90) days of such transaction). If any transaction described herein occurs, then we will not be obligated to offer any renewal or replacement of this policy.

K. Other Insurance and Payments Available to You

Coverage under this policy will apply only in excess of all other:

- 1. insurance, except for other insurance that is written specifically to apply in excess over this policy;
- 2. bonds, self-insured retentions, deductibles, indemnifications; or
- 3. similar agreements or payment options available to you

whether they are stated to be primary, pro rata, contributory, contingent or otherwise.

Payment of Premiums and Retention

The first named insured must pay all premiums and Retentions when due. We will pay any return premiums to the first named insured.

M. Transfer of Rights of Recovery Against Others to Us

You must do nothing to impair **your** rights to recover all or any part of any payment **we** have made under this policy, and those rights are transferred to **us**. At **our** request **you** will bring suit or transfer those rights to **us** and help **us** enforce them. Any recoveries will be paid first to reimburse the person or entity that paid the subrogation costs, then to **us** for the amount **we** have paid. Any amount that may remain will be paid to the **first named insured**.

N. Transfer of Your Rights and Duties Under This Policy

Your rights and duties under this policy may not be transferred without **our** written consent except in the case of death or bankruptcy.

If **you** die or become bankrupt, **your** rights and duties will be transferred to **your** legal representative but only while acting within the scope of duties as **your** legal representative.

Until **your** legal representative is appointed, anyone having proper temporary custody of **your** property will have **your** rights and duties but only with respect to that property.

O. Representations and Statements

By accepting this policy, you agree to all of the following:

- 1. the representations and statements contained in the application for coverage and other information submitted to **us** in applying for this policy are accurate and complete; they were made to induce **our** reliance upon them;
- 2. the representations and statements made to **us** in the application and other information submitted to **us** were made by the **named insured** on behalf of all of **you**; they are material to **our** decision to provide coverage; they are considered as incorporated in and constituting part of this policy;
- 3. **we** have issued this policy in reliance upon those representations and statements;
- 4. in the event the application or other information submitted to us contains misrepresentations or fails to state facts which affect our acceptance of the risk, the hazard assumed by us, the terms or conditions of the policy we offered or the premium we charged for this policy, we will not pay for any claim expenses, damages, or first party expenses relating to a wrongful act, claim, cyber extortion threat, network intrusion, or network outage under this policy; and
- 5. if you report any wrongful act, claim, cyber extortion threat, network intrusion, or network outage knowing it, or any of the representations and statements regarding the wrongful act, claim, cyber extortion threat, network intrusion, or network outage to be false or fraudulent, this insurance will not make payments for the wrongful act, claim, cyber extortion threat, network intrusion, or network outage.