April 9, 2025

Mr. Thomas Weldon

ISO New England Inc.

One Sullivan Road

Holyoke, Massachusetts 01040

RE: **Quote for openPDC** **Maintenance Support Services**

Dear Mr. Weldon:

This is a quote for Grid Protection Alliance, Inc., (GPA) to provide 1 year of maintenance and support services to ISO New England Inc. (ISO-NE) for the period July 1, 2025, through June 30, 2025.

**Coverage**

This agreement covers openPDC for maintenance and support.

ISO-NE’s existing agreement covers openPDC for maintenance and support through June 30, 2025.

ISO-NE is granted a perpetual, non-exclusive, non-transferable license to use the latest version of the software released during the term of this agreement **at no cost**. Support is provided for the deployment of new versions and patches during the term of this agreement.

The services to be provided by GPA are described in the attached **Software Support & Maintenance Agreement Terms & Conditions**.

**Operating Environment**

This agreement is valid for one (1) operating environment, where an “operating environment” is defined as one or more instances monitoring the same data in the same context (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.).

**Pricing**

One (1) year of standard business day support (10 hours x 5 days/week) for the openPDC annual support services is $15,000 USD. Given ISO-NE’s preexisting relationship with GPA, we are offering a discount of $3,000 USD, bringing the total of one (1) year of standard business day support to $12,000 USD.

Payment is due within 30 days of the contract signing or start date with an annual cost of $12.000 USD.

GPA has the technical experience and capability to quickly meet ISO-NE’s support needs for these products and to provide enhancements to them as your synchrophasor systems mature.

We look forward to this opportunity to provide support services to ISO-NE. This offer is valid until June 30, 2025. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org.](mailto:clackner@GridProtectionAlliance.org.)

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Description automatically generated

09-04-2025

Quote Authorization: Date:

Dr. Christoph Lackner, Operating Officer and Lead Engineer

Grid Solutions | Grid Protection Alliance, Inc.

Please sign, date, and return this quote or issue a purchase order to accept.

Quote Acceptance: Date: