December 3, 2024

Seth Waddingham

FirstEnergy

P.O. Box 8370

Akron, OH 44320

RE: **Maintenance Support Services for Grid Protection Alliance, Inc., Products**

Dear Mr.Waddingham:

Per your request, this is a quote for Grid Protection Alliance, Inc., (GPA) to provide annual support services to FirstEnergy for the openXDA suite of tools, described below.

**Coverage**

This agreement covers the following applications by package:

* PQ Data Collection – openMIC Enterprise Edition
* PQ Data Analysis – openXDA Enterprise Edition
* PQ Data Visualization – PQ Dashboard, PQ Browser, and openSEE
* PQ Interval Data – SPC Tools (GPA) and TrenDAP
* PQ Dashboard User’s Group Membership

**Operating Environment**

As discussed, this agreement is valid for one (1) operating environment, where an “operating environment” is defined as one or more instances monitoring the same data (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.).

Should the single operating environment need to be split for performance or any other reason, this agreement will cover only the first environment until a separate agreement is arranged.

The services to be provided by GPA are described in the attached Product Maintenance Sheet.

**Pricing**

One year of business day support for the openXDA suite of tools annual support services is priced by package as follows:

|  |  |
| --- | --- |
| Package/Application | Price (annual) |
| PQ Data Collection | $7,500 USD |
| PQ Data Analysis | $7,500 USD |
| PQ Data Visualization | $7,500 USD |
| PQ Interval Data | $7,500 USD |
| User’s Group Membership | $5,000 USD |
| **Total** | **$35,000 USD** |

Payment is due within 30 days of the contract signing or start date with an annual cost of $35,000 USD.

GPA has the technical experience and capability to quickly meet FirstEnergy’s support needs for these products and to provide enhancements to them as your power quality systems mature.

We look forward to this opportunity to provide support services to FirstEnergy. This offer is valid until January 31, 2025. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org.](mailto:clackner@GridProtectionAlliance.org.)

cc: Gene Altenburger

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Description automatically generated

3-Dec-2024

Quote Authorization: Date:

Dr. Christoph Lackner, Operating Officer and Lead Engineer

Grid Solutions | Grid Protection Alliance, Inc.

Please sign, date, and return this quote to accept.

Quote Acceptance: Date: