Response Template Tenderer Competences

Summary

This document needs to be completed with the information on how the tenderer demonstrates his competences, forsees the project approach for the implementation of solution to support the needs for the Wide Area Monitoring System (WAMS) within ELIA.

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# Proposed Project Plan and Project Timeline

|  |  |
| --- | --- |
| **Project Plan** |  |
| *Your answer* | |

|  |  |
| --- | --- |
| **Project planning** |  |
| *Your answer* | |

|  |  |
| --- | --- |
| **Payment planning (in relation to project plan)** |  |
| *Your answer* | |

# Proposed Knowledge Transfer Plan & Training Plan

|  |  |
| --- | --- |
| **Knowledge Transfer Plan** |  |
| *Your answer* | |

|  |  |
| --- | --- |
| **Training Plan** |  |
| *Your answer* | |

# Support Strategy/Plan

* User groups? Publications?
* How to log bugs? Strategy to resolve bugs?
* Release strategy?
* How to log requests for evolutions of the solution? What’s the internal strategy to treat customer requests?
* How is customer support organized?
* …

|  |  |
| --- | --- |
| **Support Strategy/Plan** |  |
| *Your answer* | |

# Quality Assurance & Risk Management

|  |  |
| --- | --- |
| **Quality Assurance & Risk Management** |  |
| *Your answer* | |

# Product Roadmap

|  |  |
| --- | --- |
| **Product Roadmap** |  |
| *Your answer* | |

# Proposed Project Team

Please fill in the following table concerning the proposed project team

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Num** | **Name** | **Role** | **Experiences with TSO’s** | **Exclusively / Part-Time** |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 6 |  |  |  |  |
| 7 |  |  |  |  |
| 8 |  |  |  |  |
| 9 |  |  |  |  |
| 10 |  |  |  |  |