July 28, 2025

Mr. Saurabh Vyas

Duke Energy

525 South Tryon Street

Charlotte, North Carolina 28202

RE: **Maintenance Support Services for Grid Protection Alliance, Inc., Products**

Dear Mr. Vyas:

Per your request, this is a quote for Grid Protection Alliance, Inc., (GPA) to provide annual support services to Duke Energy for openMIC Enterprise Edition.

**Coverage**

This agreement covers the following applications/packages for maintenance and support:

* PQ Data Collection – openMIC Enterprise Edition, including the ION Downloader

Duke Energy is granted a perpetual, non-exclusive, non-transferable license to use the latest version of the software released during the term of this agreement **at no cost**. Support is provided for the deployment of new versions and patches during the term of this agreement.

The services to be provided by GPA are described in the attached **Software Support & Maintenance Agreement Terms & Conditions**.

**Operating Environment**

This agreement is valid for one (1) operating environment, where an “operating environment” is defined as one or more instances monitoring the same data in the same context (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.).

**Pricing**

One (1) year of **business day (10x5) support** for the openXDA suite of tools annual support services is priced by package as follows:

|  |  |  |
| --- | --- | --- |
| Package | Application(s) | Price (annual) |
| PQ Data Collection | openMIC | $10,000 USD |
| PQ Data Analysis and Visualization | openXDA  System Center  PQ Dashboard  PQ Browser  openSEE | $15,000 USD |
| PQ Extended Tools | miMD  SPC Tools  TrenDAP | $10,000 USD |
| PQ Visualization II | PQ Digest | $ 8,000 USD |
| GPA PQ User’s Group Membership | - | $ 5,000 USD |

24x7 packages are also available by request.

The total cost of the package(s) selected by Duke Energy comes to **$10,000 USD** annually. Payment is due within **30 days** of the contract signing or start date with an annual cost of **$10,000 USD**.

GPA has the technical experience and capability to quickly meet Duke Energy’s support needs for these products and to provide enhancements to them as your power quality systems mature.

We look forward to this opportunity to provide support services to Duke Energy. This offer is valid until December 31, 2025. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org.](mailto:clackner@GridProtectionAlliance.org.)

A picture containing text, wheel, gear

Description automatically generated

28-Jul-2025

Quote Authorization: Date:

Dr. Christoph Lackner, Operating Officer and Lead Engineer

Grid Solutions | Grid Protection Alliance, Inc.

Please sign, date, and return this quote or issue a purchase order to accept.

Quote Acceptance: Date: