October 1, 2024

Mr. Floriano Torres Neto

CPFL Energia

Rodovia Engenheiro Miguel Noel Nascentes Burnier, Km 2,5

Parque São Quirino

Campinas – SP

Brasil

13088-900

RE:  **Maintenance Support Services for Grid Protection Alliance, Inc., (GPA) Products**

Dear Mr. Floriano Torres Neto:

Per your request, this is a quote for GPA to provide annual support services to CPFL Energia for the following GPA products and specified services:

* openPDC installed in one (1) operating environment, where an “operating environment” is defined as one or more instances monitoring the same data (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.)
* Assistance configuring any connections to ONS

The maintenance services to be provided by GPA are described in the attached Product Maintenance Sheet. NOTE: Per request, this quote does NOT include the option for after-hours support described in the attached sheet.

**Support Services Pricing**

The total cost for 6 months of 10x5 business day support for a single environment of openPDC is $7,000. Payment is due within 30 days of the contract signing or start date.

Should CPFL Energia require a further 6-month extension, GPA offers a discount of $1,500 on the subsequent 6 months, bringing the cost to $5,500.

GPA has the technical experience and capability to quickly meet CPFL Energia’s technical needs. We look forward to this opportunity to provide support services to CPFL Energia. This offer is valid until December 31, 2024. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org](mailto:clackner@GridProtectionAlliance.org).

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Description automatically generated

01-Oct-2024

Quote Authorization: Date:

Dr. Christoph Lackner, Operating Officer and Lead Engineer

Grid Solutions | Grid Protection Alliance, Inc.

Please sign, date, and return this quote to accept.

Quote Acceptance: Date: