



November 6, 2024

Ms. Leticia Alves Jacinto
CPFL Energia
Rua Jorge de Figueiredo Correa, 1632
Bloco III, 5° andar
Jardim Professora Tarcília
Campinas/SP
Brasil
CEP 13087-397

RE: Maintenance Support Services for Grid Protection Alliance, Inc., (GPA) Products

Dear Ms. Alves:

Per your request, this is a quote for GPA to provide annual support services to CPFL Energia for the following GPA products and specified services:

- openPDC installed in 1 operating environment, where an “operating environment” is defined as one or more instances monitoring the same data (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.).
- Assistance configuring any connections to ONS.

The maintenance services to be provided by GPA are described in the attached Product Maintenance Sheet.

Support Services Pricing

The total cost for 6 months of 10-hour by 5-day support for a single environment of openPDC is \$7,000 USD. Payments are due every 3 months; see payment schedule below.

Should CPFL Energia require a further 6-month extension, GPA offers a discount of \$1,500 USD for the subsequent 6 months, bringing the cost to \$5,500 USD.

Payment	Amount Due	Due Date	Example
1	\$3,500 USD	30 days from contract start	Contract start: December 1 Due Date: December 30
2	\$3,500 USD	30 days from the first day of the 4 th month of the contract	Contract start: December 1 Due Date: March 30
3*	\$2,750 USD	30 days from the first day of the 7 th month of the contract	Contract start: December 1 Due Date: June 30
4*	\$2,750 USD	30 days from the first day of the 10 th month of the contract	Contract Start: December 1 Due Date: September 30

** Applicable to 12-month contract extension only*

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After-hours support is provided on an as-needed basis at 150 percent of GPA's standard consulting rates (\$180 USD/hour) with a 4-hour minimum charge. Business hours are defined in the attached Product Maintenance Sheet.

Number of hours	Price
1-4	\$1,080 USD
5+	\$270 USD/hour

GPA has the technical experience and capability to quickly meet CPFL Energia's technical needs. We look forward to this opportunity to provide support services to CPFL Energia. This offer is valid until December 31, 2024. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or clackner@GridProtectionAlliance.org.

Quote Authorization: *Christoph Lackner*
Dr. Christoph Lackner, Operating Officer and Lead Engineer
Grid Solutions | Grid Protection Alliance, Inc.

Date: November 6, 2024

Please sign, date, and return this quote to accept.

Quote Acceptance: _____

Date: _____