Date

POC

Company

Address Line 1

Address Line 2

RE: **Maintenance Support Services for Grid Protection Alliance, Inc., Products**

Dear Mr./Ms. POC:

Per your request, this is a quote for Grid Protection Alliance, Inc., (GPA) to provide annual support services to Company for Application(s), described below.

**Coverage**

This agreement covers the following applications/packages for maintenance and support:

* openPDC Enterprise Edition
* openHistorian Enterprise Edition
* Stream Splitter Enterprise Edition
* PQ Data Collection – openMIC Enterprise Edition
* PQ Data Analysis – openXDA Enterprise Edition
* PQ Data Visualization – PQ Dashboard, PQ Browser, and openSEE
* PQ Interval Data – SPC Tools (GPA) and TrenDAP
* PQ Dashboard User’s Group Membership

Company’s existing agreement covers application(s) through Date.

Company is granted a perpetual, non-exclusive, non-transferable license to use the latest version of the software released during the term of this agreement **at no cost**. Support is provided for the deployment of new versions and patches during the term of this agreement.

The services to be provided by GPA are described in the attached **Software Support & Maintenance Agreement Terms & Conditions**.

**Operating Environment**

This agreement is valid for one (1) operating environment(s), where an “operating environment” is defined as one or more instances monitoring the same data in the same context (e.g., Substation vs. Control Room, Transmission vs. Distribution, etc.), and an “instance” is defined as a separate installation (e.g., failover clusters; production, acceptance, and test; etc.).

**Pricing**

One (1) year of business day support for the Application annual support services is priced by package as follows:

|  |  |
| --- | --- |
| Package/Application | Price (annual) |
| openPDC EE | $12,500 USD |
| openHistorian EE | $12,500 USD |
| Stream Splitter EE | $ 5,000 USD |
| PQ Data Collection | $10,000 USD |
| PQ Data Analysis | $10,000 USD |
| PQ Data Visualization | $10,000 USD |
| PQ Interval Data | $ 5,000 USD |
| User’s Group Membership | $ 5,000 USD |
| **Total** | **$ # USD** |

Payment is due within 30 days of the contract signing or start date with an annual cost of $# USD.

GPA has the technical experience and capability to quickly meet Company’s support needs for these products and to provide enhancements to them as your synchrophasor and power quality systems mature.

We look forward to this opportunity to provide support services to Company. This offer is valid until Date. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org.](mailto:clackner@GridProtectionAlliance.org.)

cc: Name

A picture containing text, wheel, gear

Description automatically generated

Date

Quote Authorization: Date:

Dr. Christoph Lackner, Operating Officer and Lead Engineer

Grid Solutions | Grid Protection Alliance, Inc.

Please sign, date, and return this quote or issue a purchase order to accept.

Quote Acceptance: Date: