February 20, 2024

<Name>

<Company>

<Street Address>

<City, State, Zip>

RE:  **Maintenance Support Services for Grid Protection Alliance, Inc., (GPA) Products**

Dear <Name>:

Per your request, this is a quote for GPA to provide combined annual support services to <Company> for the following GPA products:

* openXDA Suite of Tools Data Collection Package:
  + openMIC
* openXDA Suite of Tools Data Analysis Package:
  + openXDA
  + System Center
  + Notification Pages
  + MiMD
* openXDA Suite of Tools Data Visualization Package:
  + PQ Dashboard
  + PQ Browser
  + openSEE
* openXDA Suite of Tools Interval Data Package:
  + TrenDAP
  + SPC Tools

The services to be provided by GPA are described in the attached Product Maintenance Sheet.

**Support Services Pricing**

One year of standard business day support (10 hours x 5 days a week) for these products is priced by package as follows:

|  |  |
| --- | --- |
| openXDA Data Collection Package | $7,500 |
| openXDA Data Analysis Package | $12,500 |
| openXDA Data Visualization Package | $10,000 |
| openXDA Interval Data Package | $10,000 |
| Total | **$40,000** |

The total cost for one year of business day support for all 4 products is $40,000, therefore two years of support totals $80,000. Payment is due within 30 days of the contract signing or start date.

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GPA has the technical experience and capability to quickly meet <Company>’s support needs for these products and to provide enhancements to them as your power quality systems mature.

We look forward to this opportunity to provide support services to <Company>. This offer is valid until December 31, 2024. If you have any additional questions, please do not hesitate to get in touch with me at (570) 637-7161 or [clackner@GridProtectionAlliance.org.](mailto:clackner@GridProtectionAlliance.org.)

Sincerely,

A picture containing text, wheel, gear

Description automatically generated

Dr. Christoph Lackner

Operating Officer and Lead Engineer

Grid Solutions

Grid Protection Alliance, Inc.